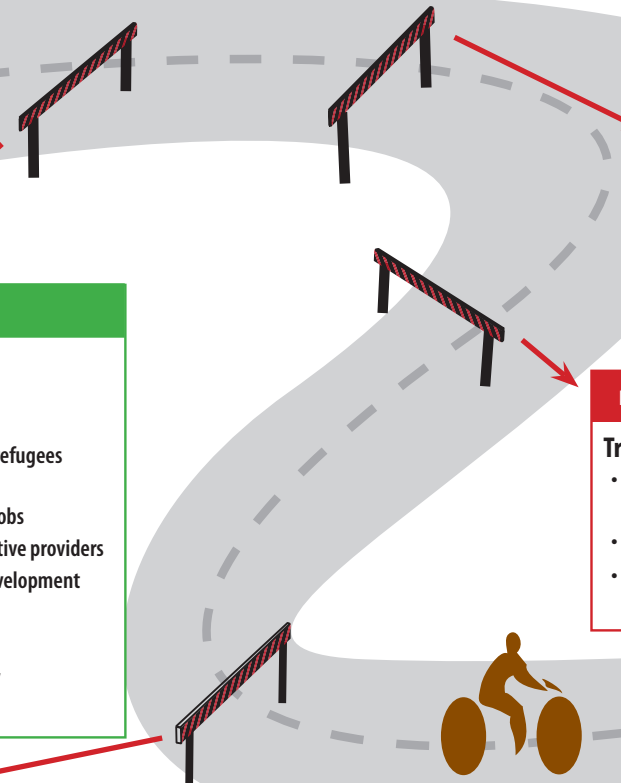


"The Refugee's Road to Integration"

Refugee Services Office Business Plan 2008-2015



Utah



ROADBLOCK	SOLUTIONS
Employment Services • Find more effective ways to put refugees in jobs	<ul style="list-style-type: none"> ☒ More creative collaboration with mainstream DHS ☒ Humanitarian Center project ☒ Find more effective ways to educate employers ☒ ○ RSO staff person dedicated part time to coordinate refugees employment efforts ☒ ○ Move refugees outside the valley to locations with jobs ○ Redistributing RSO employment funding to most effective providers ○ Engaging Refugee Community Organizations in job development ○ Chamber of Commerce Workshops ○ Target employers who use visa workers ○ Strengthen/shake up refugee employment community ○ More jobs

ROADBLOCK	SOLUTIONS
Sustainable Housing	<ul style="list-style-type: none"> ☒ Single Parent Housing (TANF) ☒ R&P rental payments ☒ emergency rental assistance ☒ Refugee Cash Assistance for 8 months ☒ Refugee housing vouchers • More affordable housing units

ROADBLOCK	SOLUTIONS
Transportation • English-only drivers license test • Expensive bus passes • Refugees placed in scattered housing	<ul style="list-style-type: none"> ☒ half-price R&P bus passes ○ more affordable bus passes post R&P ☒ written test w/interpreter for 1st license ○ simplified English drivers' test ○ standard curriculum for teaching drivers' test ○ Driver's training

ROADBLOCK	SOLUTIONS
Disaffected Youth	<ul style="list-style-type: none"> ☒ Continue to work on youth soccer til we get it done ☒ Maintain Newcomer Academy in Granite School District ☒ Continue to improve collaboration with law enforcement ☒ Continue to support Asian Association program for youth ☒ In service youth committee is effective ☒ Refugee Charter School ☒ Refugee Community Center

ROADBLOCK	SOLUTIONS
Refugee communities lack capacity to help themselves	<ul style="list-style-type: none"> ☒ Refugee leadership and non-profit management course ☒ Grants to refugee community organizations ☒ Continue to compete for ORR Ethnic Self-Help grant until we get it ☒ Mainstream mentors for refugee community organizations ☒ ○ Focus on sound by-laws for organizations ○ As capacity develops for individual community organizations, shift funded services from IRC, CCS to them.

ROADBLOCK	SOLUTIONS
Isolation • Resettled all over the valley • Difficulty gathering for social events • Lack of friends from the greater community • Greater community does not understand who refugees are	<ul style="list-style-type: none"> ☒ Neighborhood Centers ☒ Volunteers befriend refugees ☒ Continue to expand soccer ☒ ○ Improved access to transportation ☒ ○ Educate mainstream by activities that bring different groups together ☒ Refugee Community Center ○ Develop a PR campaign introducing Refugees to community

ROADBLOCK	SOLUTIONS
Healthcare • No insurance • Many with no Medicaid • Difficult to access mainstream services • Lack of culturally and linguistically appropriate services • Lack of transportation	<ul style="list-style-type: none"> ☒ Health Access Program (HAP) ☒ Redwood Refugee Clinic ☒ Refugee Advisory Brd Health Committee ☒ Develop capacity of Ref Com Orgs

ROADBLOCK	SOLUTIONS
Mental Health Services	<ul style="list-style-type: none"> ☒ Develop capacity of community organizations ☒ Continue to support pathways out of poverty

ROADBLOCK	SOLUTIONS
English - Fed. Rules (re: worksite participation limit time for English learning) - Affordable transportation - Lack of classes where ref are - Lack of intensive ESL classes - Lack of funding	<ul style="list-style-type: none"> ☒ Humanitarian Center Project (TANF) ☒ Neighborhood Centers ☒ Convince Fed Gov to make ESL a core activity of TANF ○ New RSO employment staff convince more employers to allow ESL at work

COLLABORATION WITH HISPANIC & OTHER IMMIGRANT COMMUNITIES
<ul style="list-style-type: none"> ☒ Collaborate with Comunidades Unidas, United Way, Dept. of Community and Culture ○ RSO becomes Refugee and Immigrant Services Office

ROADBLOCK	SOLUTIONS
Lack of planned, coherent Economic Program for Refugees	<ul style="list-style-type: none"> ☒ Collaborate in securing ORR grants for Microenterprise, IDAs and agriculture

☒ Solutions already in place
○ Solutions in process

ROAD MAINTENANCE Volunteers
<ul style="list-style-type: none"> ☒ Take over the state's management of VISTA workers for all refugee providers (must have staff person to oversee it) • Put intern opportunities on website • Use refugee community organizations more and more, as they develop the capacity to manage them, in the use of the mainstream volunteers

ROAD MAINTENANCE Case Management
<ul style="list-style-type: none"> • Involve U of U College of Social Work in ongoing training of case managers and supervisors

ROAD MAINTENANCE Refugee Community Organizations
<ul style="list-style-type: none"> • Get ORR Ethnic Self-Help grant • Assign VISTA worker to each organization

CITIZENSHIP
<ul style="list-style-type: none"> • For elderly • For everyone ○ Form committee to plan citizenship strategy; start focusing on Burundi and Karenni

FORMER REFUGEES ELECTED TO PUBLIC OFFICE

INTEGRATION